

FEDERAL BUREAU OF INVESTIGATION  
FOI/PA  
DELETED PAGE INFORMATION SHEET  
FOI/PA# 1185661-1

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Page 57 ~ Referral/Consult;  
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Page 90 ~ Referral/Consult;  
Page 93 ~ Referral/Consult;  
Page 95 ~ Referral/Consult;  
Page 105 ~ b6; b7C; b7E;  
Page 106 ~ b6; b7C; b7E;  
Page 107 ~ b6; b7C; b7E;  
Page 108 ~ b6; b7C; b7E;  
Page 113 ~ Referral/Consult;  
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Page 115 ~ Referral/Consult;  
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Page 121 ~ Referral/Consult;  
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Page 150 ~ Referral/Consult;  
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Page 217 ~ OTHER - Sealed Per Court Order;  
Page 218 ~ OTHER - Sealed Per Court Order;  
Page 219 ~ OTHER - Sealed Per Court Order;  
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X For this Page X  
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(Rev. 10-01-1999)

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

Date: 09/21/2000

To: Tampa

From: Tampa

Contact: SA [redacted]

Approved By: [redacted]

Drafted By: [redacted]

Case ID #: 288A-TP-NEW

Title: UNSUB(S);  
WALT DISNEY WORLD - VICTIM;  
INTRUSION - INFO SYSTEM;  
OO:TP

Synopsis: Recommendation to open and assign case based upon  
telephonic interview with [redacted] Walt Disney World  
[redacted]

Details: [redacted] P.O. Box 10000, Lake Buena Vista,  
Florida, 32830, telephoned and reported that a computer system  
which contains patron credit card and personal information has  
been accessed by an unknown and unauthorized person or persons.

[redacted] stated that the intrusion was discovered by a  
[redacted]  
stated that [redacted] will furnish technical details of the  
intrusion.

[redacted] stated that the victim server (computer) has  
been disconnected from the network and has not been modified.  
[redacted] stated that Disney IS personnel are awaiting  
instructions from the FBI.

Recommend case be opened and assigned as captioned  
above.

♦♦

*note to gen 288A-TP-NEW  
Captured as  
set out.*

*Done  
9/26/00*

*288A-TP-51940*

*-1*

265 RVH 06 EC

(Title) \_\_\_\_\_

(File No.) 288A-TP-51940-1A

Item	Date Filed	To be returned			Disposition
		Yes	No		
1A1	10/3/00	✓			
2	"	✓			
3	"	✓			
4	"	✓			
5	10/27/00	✓		" "	Referral/Consult
6	4/5/01	✓			b6 b7C
7	"	✓			
8	"	✓		Fed Ex shipping label	
9	"	✓		Leave a lesson brochure	
10	11/16/05	✓			Referral/Consult
11	4-2-06	✓		of FD-597	
				(1 B1-135)	



FD-340 (Rev. 8-7-97)

Universal Case File Number 288A-TP-51940-1A5

Field Office Acquiring Evidence Yampa

Serial # of Originating Document \_\_\_\_\_

Date Received 9-22-00

From \_\_\_\_\_

(Address of Contributor)

By \_\_\_\_\_

To Be Returned ☐ Yes ☐ No

Receipt Given ☐ Yes ☐ No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure

☐ Yes ☐ No

Title:

Reference: \_\_\_\_\_

(Communication Enclosing Material)

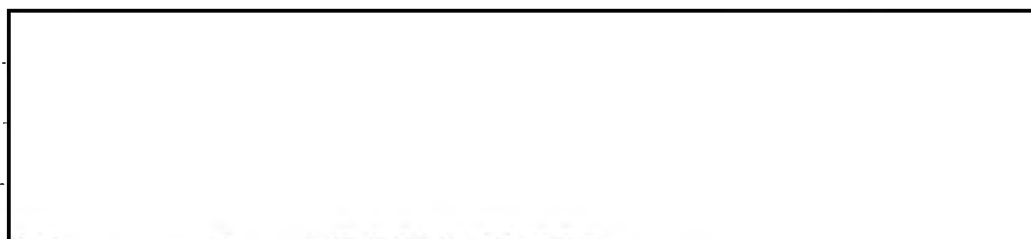
Description: ☒ Original notes re interview of

b6  
b7C

b6  
b7C

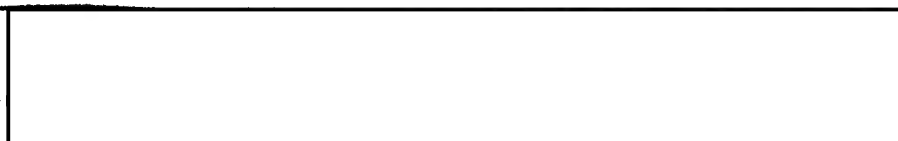
-1-

- retrgy



- scientific systems.  
functions @ epcat

b6  
b7C



SG1 - iix Oracle tip des - encrypted  
(leave a legacy)

name, address, phone

KODAK

stainless steel.

brass plaque.

Oracle tip - file

300-400 ~~1500~~ photos

personal

linux ~~tip~~ server wu-tip

# - directories

~~80~~

Cron job

Pgf - 45 minutes.

- 1 - Kodak - Stainless Steel
- 2 - DIC Disney Internet Group
- 3 - feathering - (mail order company)
- 4 - open fty - for marketing group

Wed afternoon

- network slowed down.
- lots of data flowing.

Cisco Pix firewall - 2 months.

TSU/CSA

---

host - dual NIC to Corporate network

27,000

6/4/2000 (unencrypted file)

linux ftp server - logs zero

\* executable - side control  
safely issue

boundary router w/ logging

extract of database ←

3 ip 67

overt threat

\*

288A - TP-51940  
IAS

FD-340 (Rev. 8-7-97)

Universal Case File Number 288A-TP-51940-3 <sup>1A8</sup>

Field Office Acquiring Evidence TAMPA

Serial # of Originating Document \_\_\_\_\_

Date Received 11/21/2000

From \_\_\_\_\_  
(Contributor)

66 PERIMETER CENTER EAST  
(Address of Contributor)

ATLANTA, GEORGIA

By \_\_\_\_\_

To Be Returned ☐ Yes ☐ No

Receipt Given ☐ Yes ☐ No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)  
Federal Rules of Criminal Procedure

☒ Yes ☐ No

Title: \_\_\_\_\_

Reference: \_\_\_\_\_  
(Communication Enclosing Material)

Description: ☐ Original notes re interview of

Fed Ex shipping label

**red** **EX** **USA** Airbill FedEx Tracking Number

822783538400

1 From This portion can be removed for Recipient's records.

Date 11-20-2002 Number 822783538400  
Sender's Name  Phone   
Company INTERLIANT, INC  
Address 66 PERIMETER CTR E  
City ATLANTA State GA Zip 30346

2 Your Internal Billing Reference

3 To Recipient's Name Special Agent   
Company Federal Bureau of Investigation  
Address 500 East Zack Street Room   
City Tampa State FL Zip 33602



Form  
I.B. No.

0215

Reprints

4a Express Package Service

☒ FedEx Priority Overnight Next business morning ☐ FedEx Standard Overnight Next business afternoon ☐ FedEx First Overnight Earliest next business morning delivery to select locations  
☐ FedEx 2Day\* Second business day ☐ FedEx Express Saver\* Third business day \* FedEx Envelope/Letter Rate not available. Minimum charge. One-pound rate.

4b Express Freight Service

☐ FedEx 1Day Freight\* Next business day ☐ FedEx 2Day Freight Second business day ☐ FedEx 3Day Freight Third business day  
\* Call for Confirmation:   
\* Declared value limit \$500

5 Packaging

☒ FedEx Envelope/Letter\* ☐ FedEx Pak\* ☐ Other Pkg. Includes FedEx Box, FedEx Tube, and customer pkg.

6 Special Handling

☐ SATURDAY Delivery Available for FedEx Priority Overnight and FedEx 2Day to select ZIP codes ☐ SUNDAY Delivery Available for FedEx Priority Overnight to select ZIP codes ☐ HOLD Weekday at FedEx Location Not available with FedEx First Overnight ☐ HOLD Saturday at FedEx Location Available for FedEx Priority Overnight and FedEx 2Day to select locations  
Does this shipment contain dangerous goods?  
☐ No ☐ Yes As per attached Shipper's Declaration ☐ Yes Shipper's Declaration not required ☐ Dry Ice Dry Ice, R, UN 1845 ☐ Cargo Aircraft Only  
Dangerous Goods cannot be shipped in FedEx packaging.

7 Payment Bill to:

☒ Sender Account No. in Section 1 will be billed ☐ Recipient ☐ Third Party ☐ Credit Card ☐ Cash/Check ☐ Debit Card Card No.

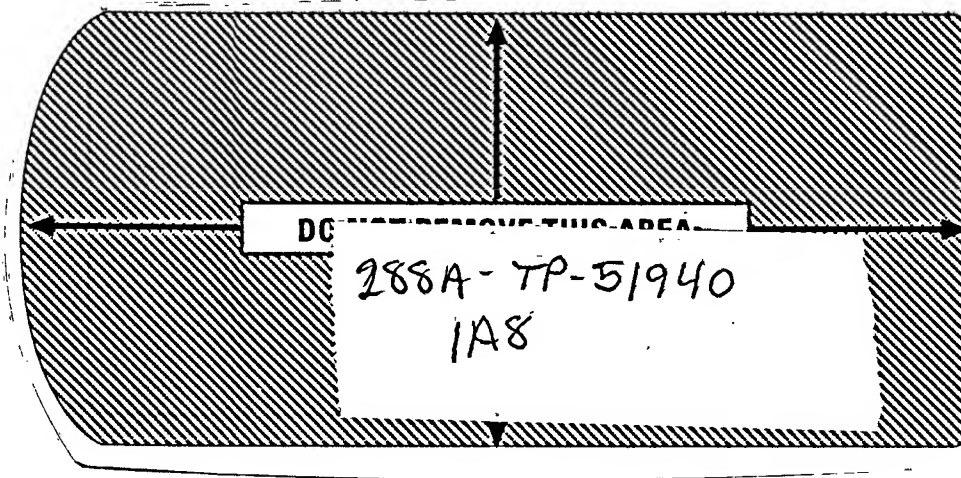
Total Packages  Total Weight  Total Charges

\*Our liability is limited to \$100 unless you declare a higher value. See the FedEx Service Guide for details.

8 Release Signature Sign to authorize delivery without obtaining signature.

By signing you authorize us to deliver this shipment without obtaining a signature and agree to indemnify and hold us harmless from any resulting claims.  
Questions? Call 1-800-Go-FedEx® (800-443-3339)  
Visit our Web site at [www.fedex.com](http://www.fedex.com)  
Rev Date 3/00/Part #155642G ©1998-2000 FedEx®/UNITED STATES OF AMERICA

402



### Peel and Stick FedEx USA Airbill

1. Complete front page of the Airbill.
2. Retain "Sender's Copy" for your records.
3. Remove label backing.
4. Adhere Airbill to front of package.

Please DO NOT remove "FedEx Copy."



PEEL FROM THIS CORNER.

FD-340 (Rev. 8-7-97)

Universal Case File Number 288A - TP-51940 <sup>1A9</sup>

Field Office Acquiring Evidence TAMPA

Serial # of Originating Document \_\_\_\_\_

Date Received 1/25/2001

From SA

(Name of Contributor)

(Address of Contributor)

By

(Name of Special Agent)

To Be Returned ☐ Yes ☒ No

Receipt Given ☐ Yes ☒ No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure

☐ Yes ☒ No

Title:

LEAVE A LEGACY BROCHURE

Reference: \_\_\_\_\_

(Communication Enclosing Material)

Description: ☐ Original notes re interview of

b6  
b7C

In minutes,  
you can create  
a timeless  
memory.



IMAGE CAPTURE

Smile...and...click! Suddenly, the excitement in the air and the smile on your face are captured with a memory you can visit again and again.

Join the thousands of others who've had their images etched onto the *Leave A Legacy* sculpture at Epcot. As you return on future visits, or access the *Leave A Legacy* Web site from home, you'll have a shimmering reminder that you took part in the *Walt Disney World* Millennium Celebration.

Fee to Participate:  
\$35 - Single-Person Image  
\$38 - Two-Person Image



\*Images will be displayed on the sculpture within two weeks.



IMAGE CONVERSION



Capture your image on a photo tile today and receive this collectible, enameled pin, offered exclusively to *Leave A Legacy* participants.

Offer valid thru 12/31/00.



Share  
from  
home.

Walt Disney World

How could  
something so  
monumental  
be so easy?

1. Visit the *Leave A Legacy* Imaging Station at Epcot, located to the right of the *Leave A Legacy* sculpture at the front entrance to Epcot.
2. At the Imaging Station, Disney Cast Members will answer your questions, assist you with registration, and take your photograph which will be etched in metal and installed on the *Leave A Legacy* sculpture.
3. Image options and fees are:  
\$35 for a Single-Person Image  
\$38 for a Two-Person Image
4. The Locator Card you receive during registration is very important. Hang onto this card and take it home with you. Printed on the back of this card is the ID number you'll need to find your image on the sculpture during your next visit. (Allow two weeks for images to be posted.) You'll need the same ID number to access your image on the Internet from home.
5. By the end of the day, a representation of your *Leave A Legacy* image will be temporarily displayed at the base of Spaceship Earth.
6. Approximately two weeks after your photo has been taken, a certificate bearing your image and its exact location on the sculpture will be mailed to your home.

AVE A LEGACY  
LEAVE A



288A - T.P. - 5.19.40  
1A9

Leave your  
image  
here,



to show you  
were  
there.

FD-340 (Rev. 4-11-03)

File Number

288A-TP-51940-1A 11

Field Office Acquiring Evidence

Tampa

Serial # of Originating Document

Date Received

4/3/06

From

[Redacted]

(Address)

By

[Redacted]

To Be Returned ☐ Yes

☒ No

Receipt Given ☐ Yes

☒ No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure

☐ Yes

☒ No

Federal Taxpayer Information (FTI)

☐ Yes

☒ No

Title:

Reference:

(Communication Enclosing Material)

Description:

☐ Original notes re interview of

[Redacted]

Referral/Consult

09/26/00  
13:01:33

FD-192

ICMIPR01  
Page 1

Title and Character of Case:

WALT DISNEY WORLD

Date Property Acquired

09/22/2000

Acquired:

WORLD

Anticipated Disposition: Acquired By:

Case Agent:

b6  
b7C

Description of Property:

Date Entered

1B 1

MAXELL "CD-R 650MB" COMPUTER COMPACT DISK

Barcode: E01881337

Location: ECR1 / SEE3

09/26/2000

Case Number: 288A-TP-51940  
Owning Office: TAMPA

EVIDENCE (PACKAGE COPY)

288A-TP-51940-1B1

## Chain of Custody FD-192

Case ID . 2007-TD-51940

Accepted By

Accepted By:

Accepted By:

Accepted By

Accepted By:

Accepted By:

Accepted By:

Accepted By:

Accepted By:

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Accepted By:

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Accepted By:

Accepted By:

Accepted By:

Accepted By:

Accepted By:

09/26/00  
13:01:54

FD-192

ICMIPR01  
Page 1

Title and Character of Case:

WALT DISNEY WORLD

288A-TP-51940-  
1A11

Date Property Acquired: Source from which Property Acquired:

09/23/2000

Anticipated Disposition: Acquired By:

Case Agent:

b6  
b7C

Description of Property:

Date Entered

1B 2

MAXELL "CD-R 650MB", COMPUTER COMPACT DISK

Barcode: E01881338

Location: ECR1 / SEE3

09/26/2000

Case Number: 288A-TP-51940  
Owning Office: TAMPA

EVIDENCE (PACKAGE COPY)

288A-TP-51940-1B2

Accepted By:  
Reason:

09/27/00  
16:17:34

FD-192

ICMIPR01  
Page 1

Title and Character of Case:

WALT DISNEY WORLD

Date Property Acquired: Source f:

09/22/2000

Acquired:

b6  
b7C

Anticipated Disposition: Acquired By:

Case Agent:

Description of Property:

Date Entered

1B 3

3 1/2" FLOPPY DISK, 3M BRAND WITH "SONY" LABEL

Barcode: E01881339

Location: ECR1 /SEE3

09/26/2000

Case Number: 288A-TP-51940  
Owning Office: TAMPA

EVIDENCE (PACKAGE COPY)

288A-TP-51940-1B3

## Chain of Custody FD-192

Case ID . . . 2007 TP-51940

Accepted By  
Reason

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Reason:

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## Chain of Custody FD-192

Case ID : 288A-TP-51940

Accepted By

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Accepted By:

Accepted By:

Accepted By:

Accepted By:

Accepted By:

Accepted By:

Accepted By:

Date      Time

b7C

9-22-00 7:29 PM

Reason:

9-26-00 11  $\frac{15}{2}$

Reason:

11-03-2005 2:43 PM

**Reason:**

11/26/2005 10:45 AM

Reason:

Reason:

Reason:

Reason:

Reason:

Reason:

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Reason:

**Reason:**

Reason:

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Reason:

Reason:

**Reason:**

09/26/00  
13:01:33

FD-192

ICMIPR01  
Page 1

Title and Character of Case:

WALT DISNEY WORLD

Date Property Acquired: Source from which Property Acquired:

09/22/2000

WALT DISNEY WORLD

b6  
b7c

Anticipated Disposition: Acquired By:

Case Agent:

Description of Property:

Date Entered:

1B 1

MAXELL "CD-R 650MB" COMPUTER COMPACT DISK

Barcode: E01881337

Location: ECR1

09/26/2000

Case Number: 288A-TP-51940  
Owning Office: TAMPA

FILE COPY

288A-TP-51940-15

09/26/00  
13:01:54

FD-192

ICMIPR01  
Page 1

Title and Character of Case:

WALT DISNEY WORLD  
-

Date Property Acquired: 09/23/2000 Source from which Property Acquired:  
[REDACTED] INCIDENT RESPONSE SPECIALIST

b6  
b7C

Anticipated Disposition: Acquired By:

Case Agent:

Description of Property:

Date Entered

1B 2

MAXELL "CD-R 650MB", COMPUTER COMPACT DISK

Barcode: E01881338

Location: ECR1

09/26/2000

Case Number: 288A-TP-51940  
Owning Office: TAMPA

FILE COPY

288A-TP-51940-1/3 2

09/27/00  
16:17:34

FD-192

ICMIPR01  
Page 1

Title and Character of Case:

WALT DISNEY WORLD

Date Property Acquired: Source from which Property Acquired:

09/22/2000

b6  
b7c

Anticipated Disposition: Acquired By:

Case Agent:

Description of Property:

Date Entered

1B 3

3 1/2" FLOPPY DISK, 3M BRAND WITH "SONY" LABEL

Barcode: E01881339

Location: ECR1

09/26/2000

Case Number: 288A-TP-51940  
Owning Office: TAMPA

FILE COPY

288A-TP-51940-1B 3

(Rev. 10-01-1999)

FEDERAL BUREAU OF INVESTIGATION

Precedence: IMMEDIATE

Date: 09/27/2000

To: Tampa

Attn: CART Supervisor

From: Tampa

Contact: SA [REDACTED]

b6  
b7C  
b7E

Approved By [REDACTED]

Drafted By: [REDACTED]

Case ID #: 288A-TP-51940 ✓  
66F-TP-44851

Title: UNSUB(S);  
WALT DISNEY WORLD - VICTIM;  
INTRUSION - INFO SYSTEM;  
OO:TP

Synopsis: Request for CART examination regarding captioned case  
per conversation with SA [REDACTED]

b7E

288A-TP-51940-2

To: Tampa From: Tampa  
Re: 288A-TP-51940, 09/27/2000

LEAD(s) :

Set Lead 1:

TAMPA

AT TAMPA



b7E

Per conversation between SAs

an

b6  
b7C

♦♦



U.S. Department of Justice

Federal Bureau of Investigation

In Reply, Please Refer to  
File No.

500 East Zack Street

[Redacted]

October 12, 2000

b6  
b7C  
b7E

Re: Internet connection logs

Dear [Redacted]

You are respectfully notified to preserve all records, logs, documentation and other evidence for the Internet service connection [Redacted] for the period of [Redacted] through [Redacted]. You are to preserve all records, logs, documentation or other evidence as noted above pursuant to Title 18 United States Code Section 2703(f) for an initial period of ninety (90) days.

You are further requested not to disclose the existence of or compliance with this notification. Any such disclosure could seriously impair an on-going investigation into violations of United States Federal Criminal Law.

If you have any questions regarding this notification please contact Special Agent [Redacted] at [Redacted]

Sincerely,

b6  
b7C

Francis A. Gallagher  
Special Agent in Charge

By:

[Redacted]  
Supervisory Special Agent

288A-TP-51940-29

(Rev. 08-28-2000)

FEDERAL BUREAU OF INVESTIGATION

Precedence: PRIORITY

Date: 10/13/2000

To: [REDACTED]

Attn: ALAT [REDACTED]

From: Tampa [REDACTED]

Contact: SA [REDACTED]

Approved By: [REDACTED]

Drafted By: [REDACTED]

Case ID #: 288A-TP-51940

Title: UNSUB(S);  
WALT DISNEY WORLD COMPANY - VICTIM;  
INTRUSION - INFO SYSTEM;  
OO:TP

Synopsis: Set lead for [REDACTED] to serve preservation of  
evidence letter at the [REDACTED]  
[REDACTED]

Enclosure(s): Preservation of evidence letter pursuant to Title  
18 U.S.C. Section 2703(f).

Details: Per telcal with SSA [REDACTED] Tampa  
requests ALAT [REDACTED] serve/deliver the enclosed preservation of  
evidence letter to [REDACTED] or other custodian  
of records. [REDACTED]  
[REDACTED]

The request is specifically to preserve user connection  
records for the Internet account or accounts that utilized the  
Internet protocol address [REDACTED]  
[REDACTED] during the period [REDACTED]  
through [REDACTED]

It is further requested that [REDACTED] ascertain the  
likelihood of compliance with possible future court orders or  
subpoenas and provide Tampa a point of contact to whom future  
correspondence will addressed.

Should [REDACTED] have any questions regarding this lead,  
please contact SA [REDACTED]

b6  
b7C  
b7E

b6  
b7C  
b7E

288A-TP-51940-10

To: [redacted] From: Tampa  
Re: 288A-TP-51940, 10/13/2000

LEAD(s):

Set Lead 1:

[redacted]

[redacted]

b7E

Serve preservation of evidence letter and request  
subscriber information per details section of EC.

♦♦

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

Date: 10/18/2000

To: Counterterrorism

Attn: CIU/CIOS/NIPC

SSA  
SSA

b6  
b7C  
b7E

From: Tampa

Contact: SA

Approved By:

Drafted By:

Case ID #: 288-TP-C42877

Title: NIPCIP Investigative Accomplishments

Synopsis: All NIPCIP Investigative accomplishments to date for  
SA per Counterterrorism EC dated 8/21/2000.

Details: SA captured investigative accomplishments  
for the period January 1999 to present per Counterterrorism EC  
dated 08/21/2000.

The statistics were recorded from the following 288 case  
files:

288A-TP-48550  
288A-TP-50824  
288A-TP-51201  
288A-TP-51940  
288A-TP-50809  
288A-TP-49236  
288A-TP-49698  
288A-TP-50999  
288A-TP-49214  
288A-TP-49192  
288A-TP-51037

b6  
b7C

plus informant and cooperating witness files.

Should CIU have questions regarding these statistics,  
please contact SA at

288A-TP-51940-11

To: Counterterrorism From: Tampa  
Re: 288-TP-C42877, 10/18/2000

**Accomplishment Information:**

Number: 6  
Type: NIPCIP VICTIM CONTACTED/INTERVIEWED  
ITU: NIPCIP  
Claimed By: [REDACTED]  
SSN: [REDACTED]  
Name: [REDACTED]  
[REDACTED]

Number: 1  
Type: NIPCIP SUBJECT TOOL/EXPLOIT/MALICIOUS CODE IDENTIFIED  
ITU: NIPCIP  
Claimed By: [REDACTED]  
SSN: [REDACTED]  
Name: [REDACTED]  
[REDACTED]

Number: 2  
Type: NIPCIP FOREIGN SOURCE IP ADDRESS IDENTIFIED  
ITU: NIPCIP  
Claimed By: [REDACTED]  
SSN: [REDACTED]  
Name: [REDACTED]  
[REDACTED]

b6  
b7C  
b7E

Number: 3  
Type: NIPCIP SEARCH WARRANT OBTAINED  
ITU: CART  
ITU: NIPCIP  
Claimed By: [REDACTED]  
SSN: [REDACTED]  
Name: [REDACTED]  
[REDACTED]

Number: 2  
Type: NIPCIP SEARCH WARRANT EXECUTED  
ITU: CART  
ITU: NIPCIP  
Claimed By: [REDACTED]  
SSN: [REDACTED]  
Name: [REDACTED]  
[REDACTED]

Number: 2  
Type: NIPCIP 2703(f) ORDER SERVED  
ITU: NIPCIP  
Claimed By: [REDACTED]  
SSN: [REDACTED]  
Name: [REDACTED]  
[REDACTED]

To: Counterterrorism From: Tampa  
Re: 288-TP-C42877, 10/18/2000

Squad: 6

Number: 1  
Type: NIPCIP 2703(d) ORDER SERVED  
ITU: NIPCIP  
Claimed By:  
SSN: [REDACTED]  
Name: [REDACTED]  
[REDACTED]

Number: 1  
Type: NIPCIP 2703(d) ORDER OBTAINED  
ITU: NIPCIP  
Claimed By:  
SSN: [REDACTED]  
Name: [REDACTED]  
[REDACTED]

Number: 9  
Type: NIPCIP CONSENSUAL MONITORING CONDUCTED  
ITU: CONSENSUAL MONITOR  
ITU: NIPCIP  
Claimed By:  
SSN: [REDACTED]  
Name: [REDACTED]  
[REDACTED]

Number: 2  
Type: [REDACTED]  
ITU: NIPCIP  
Claimed By:  
SSN: [REDACTED]  
Name: [REDACTED]  
[REDACTED]

Number: 6  
Type: NIPCIP SUBJECT IDENTIFIED  
ITU: CART  
ITU: CONSENSUAL MONITOR  
ITU: CONSENSUAL SEARCH  
ITU: NIPCIP  
ITU: [REDACTED]  
ITU: [REDACTED]  
Claimed By:  
SSN: [REDACTED]  
Name: [REDACTED]  
[REDACTED]

Number: 6  
Type: NIPCIP SUBJECT INTERVIEWED

b3  
b6  
b7C  
b7E

To: Counterterrorism From: Tampa  
Re: 288-TP-C42877, 10/18/2000

ITU: NIPCIP

Claimed By:

SSN:

Name:

Number: 1

Type: NIPCIP INFORMANT/ASSET DEVELOPED

ITU: NIPCIP

Claimed By:

SSN:

Name:

Number: 1

Type: NIPCIP COOPERATING WITNESS OPENED

ITU: NIPCIP

Claimed By:

SSN:

Name:

b6  
b7C  
b7E

To: Counterterrorism From: Tampa  
Re: 288-TP-C42877, 10/18/2000

LEAD(s):

Set Lead 1: (Adm)

COUNTERTERRORISM

AT WASHINGTON, DC

For information.

♦♦

- 1 -

FEDERAL BUREAU OF INVESTIGATION

Date of transcription 09/27/2000

[redacted] Date of Birth [redacted] Social  
Security Account Number (SSAN) [redacted]  
[redacted] Information Services, Walt Disney World  
Company, Lake Buena Vista, Florida, was interviewed at his place of  
employment. After being advised of the identity of the  
interviewing Agent and purpose of the interview he voluntarily  
provided the following information:

b6  
b7C

[redacted] stated that he is a [redacted] for the distributed  
computing environment and that [redacted] also present, is the  
[redacted]

[redacted] stated that the "Leave a Legacy" attraction within  
the EPCOT park, is supported by computers. [redacted] stated that  
several SILICON GRAPHICS INCORPORATED (SGI) computers, with the  
IRIX operating system (OS) and a PC with the LINUX operating system  
may have been accessed illegally. [redacted] explained that the LINUX  
computer was a "File Transfer Protocol" (FTP) server which Walt  
Disney World Company used to store "tif" files which are later  
transferred to KODAK COMPANY and their subcontractors in order to  
facilitate the making of plaques. The plaques are then returned to  
WALT DISNEY WORLD and placed on walls within the EPCOT park. [redacted]  
stated that EPCOT patrons pay WALT DISNEY WORLD for the service.

[redacted] stated that there are four (4) directories on the  
LINUX FTP server which contained customer data. [redacted] explained  
that three (3) of the directories contain files which are encrypted  
utilizing triple Digital Encryption Standard (DES) and the fourth  
directory contained files which were saved in clear text.

[redacted] stated that the clear text file contains images,  
names, addresses and phone numbers of EPCOT patrons. [redacted]  
explained that the "tif" files normally contained three hundred  
(300) to four hundred (400) individual files and that a "cron job"  
was used to FTP the files to KODAK and other places.

b6  
b7C

[redacted] stated that four entities were authorized to access  
the FTP server; KODAK, The Disney Internet Group (DIG), Feathering,  
a mail order company and the Disney Marketing Group.

Investigation on 09/22/2000 at Lake Buena Vista, Florida

File # 288A-TD-51940-15 Date dictated 09/27/2000

by SA [redacted]

288A-TP-51940

Continuation of FD-302 of [REDACTED]

, On 09/22/2000 , Page 2

[REDACTED] stated that Wednesday afternoon the network slowed down and large amounts of data were flowing and that is when technicians grew concerned.

b6  
b7C

[REDACTED] explained that a Firewall had been removed from the Internet connection several months earlier for an unknown reason and that the removal of the firewall left the FTP Server and associated network segment, which was connected to the Internet, unprotected.

[REDACTED] stated that also connected to that segment of the network was a computer which contained executable computer code which is used to control rides within the parks at WALT DISNEY WORLD. [REDACTED] state that, although remote, it is possible that the executable could have been accessed.

[REDACTED] stated that his staff would provide additional technical details and cooperate fully.

ALL INFORMATION CONTAINED  
HEREIN IS UNCLASSIFIED  
DATE 08-19-2014 BY P46M82K40 NSICG

(Mount Clipping in Space Below)

(Indicate page, name of newspaper, city and state.)

Date: 9-26-00  
Edition:  
ST. Petersburg  
Times  
Title:

Character:  
or  
Classification:  
Submitting Office:  
TMMAT

Indexing:

### Hacker cracks Disney World file of guest information

LAKE BUENA VISTA — A hacker broke into a computer system at Walt Disney World last week where hundreds of guest names, addresses and mug shots are available, a company spokesman said Monday.

The hacker broke into a computer system used by the Leave a Legacy exhibit at Epcot. At the exhibit, guests pay up to \$38 each to have images of themselves placed on a granite monument to commemorate the theme park resort's millennium celebration.

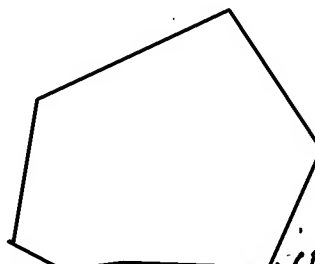
A letter explaining the computer break-in was sent out to the 1,200 guests whose names, addresses and photos may have been accessed by the hacker, said Disney spokesman Bill Warren.

No other personal information, such as credit card numbers or Social Security numbers, were available to the hacker, Warren said.

The FBI was investigating.

"What the person was able to get access to was relatively small data," Warren said.

— Wire reports



Rotor 6 - LAST (File)

288A-TP-51940  
~~2500 TP 47877~~

b6  
b7c

PJS  
10-5-00

\*

# FAX TRANSMISSION



Office of the Legal Attache



To:



Date:

October 26, 2000

CRI

Fax #:

Pages:

3, including this cover sheet.

Voice #:

From:





Assistant Legal  
Attache

Subject: Computer Intrusion - Walt Disney World Info System (our file # 288A-TP-51940)

Comments:

Gentlemen,

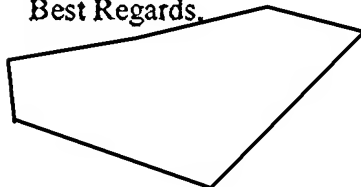
Colleagues in our Tampa, Florida office, are investigating an apparent computer intrusion into the data systems at Walt Disney World in Orlando, Florida. The hacker   to perpetrate the crime. As is always the case, preservation of the user connection records, maintained by the IP, is vital to the successful investigation and prosecution of this matter.

Enclosed are two "Evidence Preservation" letters which are addressed to the IP in question. The letters list the specific times and log references which the investigators are interested in. Please provide the letters to the IP as soon as possible before the vital information is erased.

The Tampa colleagues are also highly interested in obtaining subscriber information regarding the Internet accounts listed on the enclosed letters. Please advise if this is possible and/or if more detailed information is needed before the subscriber identification can be provided.

Thanks for the assistance.

Best Regards,



INDEXED \_\_\_\_\_  
SERIALIZED dar  
FILED dar

288A-TP-51940-20

*prep*  
305 TAM 06 FAX

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b7E

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U.S. Department of Justice

Federal Bureau of Investigation

In Reply, Please Refer to  
File No.

500 East Zack Street

[REDACTED]  
October 12, 2000



Re: Internet connection logs.

Dear [REDACTED]:

You are respectfully notified to preserve all records, logs, documentation and other evidence for the Internet service connection [REDACTED] the period of [REDACTED]

[REDACTED] as noted above pursuant to Title 18 United States Code Section 2703(f) for an initial period of ninety (90) days.

You are further requested not to disclose the existence of or compliance with this notification. Any such disclosure could seriously impair an on-going investigation into violations of United States Federal Criminal Law.

If you have any questions regarding this notification please contact Special Agent [REDACTED] at [REDACTED]

Sincerely,

Francis A. Gallagher  
Special Agent in Charge

By: [REDACTED]

Supervisory Special Agent

b6  
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b7E

b6  
b7C

\*\*\*\*\* -COMM. JOURN. \*\*\*\*\* DATE OCT-26-2000 TIME 13:06 \*\*\* P.01

MODE = MEMORY TRANSMISSION

START=OCT-26 13:05

END=OCT-26 13:06

FILE NO. = 092

STN NO.	COM	ABBR NO.	STATION NAME/TEL. NO.	PAGES	DURATION
001	OK	<22>	CRI	003/003	00:00:51"

-LEGAT

\*\*\*\*\*

\*\*\*\*\*

\*\*\*\*\*

## FAX TRANSMISSION



### Office of the Legal Attache

To:



CRI

Date:

October 26, 2000

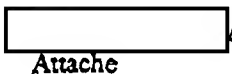
Fax #:

Pages:

3, including this cover sheet.

Voice #:

From:




Attache

Assistant Legal

Subject: Computer Intrusion - Walt Disney World Info System (our file # 288A-TP-51940)

Comments:

Gentlemen,

Colleagues in our Tampa, Florida office, are investigating an apparent computer intrusion into the data systems at Walt Disney World in Orlando, Florida. The hacker  to perpetrate the crime. As is always the case, preservation of the user connection records, maintained by the IP, is vital to the successful investigation and prosecution of this matter.

Enclosed are two "Evidence Preservation" letters which are addressed to the IP in question. The letters list the specific times and log references which the investigators are interested in. Please provide the letters to the IP as soon as possible before the vital information is erased.

The Tampa colleagues are also highly interested in obtaining subscriber information regarding the Internet accounts listed on the enclosed letters. Please advise if this is possible and/or if more detailed information is needed before the subscriber identification can be provided.

Thanks for the assistance.

Best Regards,

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b6  
b7C

----- Working Copy -----

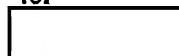
Page 1

Fax Transmission

Office of the Legal Attache



To:



CRI

Date:

October 26, 2000

b6  
b7C  
b7E

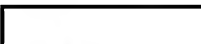
Fax #:

Voice #:

Pages:

3, including this cover sheet.

From:



Assistant Legal

Attache

Subject:

Computer Intrusion - Walt Disney World Info System (our file # 288A-TP-51940)

Case ID : 288A-TP-51940

Serial : 20

288A-TP-51940-20

Comments:

Gentlemen,

Colleagues in our Tampa, Florida office, are investigating an apparent computer intrusion into the data systems at Walt Disney World in Orlando, Florida. The hacker [redacted] [redacted] to perpetrate the crime. As is always the case, preservation of the user connection records, maintained by the IP, is vital to the successful investigation and prosecution of this matter.

b7E

Enclosed are two "Evidence Preservation" letters which are addressed to the IP in question. The letters list the specific times and log references which the investigators are interested in. Please provide the letters to the IP as soon as possible before the vital information is erased.

The Tampa colleagues are also highly interested in obtaining subscriber information regarding the Internet accounts listed on the enclosed letters. Please advise if this is possible and/or if more detailed information is needed before the subscriber identification can be provided.

Thanks for the assistance.

Best Regards,

[redacted]

b6  
b7C

(01/26/1998)

## FEDERAL BUREAU OF INVESTIGATION

Precedence: PRIORITY

Date: 11/07/2000

To: Investigative Services  
Tampa

Attn: IOS, IOU-1  
Attn: SA [redacted]  
[redacted]

From: [redacted]

Contact: ALAT [redacted]

Approved By: [redacted]

Drafted By: [redacted]

Case ID #: 288A-TP-51940 (Pending)

Title: UNSUB(S);  
WALT DISNEY WORLD - VICTIM;  
INTRUSION - INFO SYSTEM;

Synopsis: Lead coverage, preservation of evidence letter  
delivered.

Reference: 288A-TP-51940 Serial 10

Details: As requested, the preservation of evidence letter  
provided by Tampa was delivered to the custodian of records at

[redacted] expressed their cooperation with the request  
and stated the evidence will be preserved, if it still exists.  
The attorney for [redacted] advised that in  
order for Tampa to obtain private subscriber information, an  
official legal request, in this case a Mutual Legal Assistance  
Treaty (MLAT) request, would be necessary.

If Tampa determines a MLAT request will be sought, it  
is recommended the Assistant U.S. Attorney (AUSA) in Tampa  
assigned this matter, contact [redacted] of the Office of  
International Affairs (OIA), Department of Justice (DOJ),  
Washington D.C., telephone [redacted] [redacted] is the  
attorney responsible for DOJ relations with [redacted] and can lend  
years of expertise in the formulation of a MLAT request directed  
to that country.

[redacted] considers Tampa serial 10, lead 1 as covered.

T-47/2001 dan  
Destruction T-5/13/01  
Prep/up  
312JAM01. EC

*5/24/01 new 8/11/01*  
*2/12/01*

*Hold after 90 days*

INDEXED  
SERIALIZED *dan*  
FILED *dan*

288A-TP-51940-22

To: Investigative Services From:   
Re: 288A-TP-51940, 11/07/2000

b7E

LEAD (s):

Set Lead 1: (Adm)

ALL RECEIVING OFFICES

Please read and clear ACS.

♦♦

FD-801 (Rev. 7-15-97)

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

Date: 11/14/2000

To: Counter Terrorism

Attn: CIU/CIOS/NIPC  
Room 11719

From: Tampa

Approved By:

Drafted By:

Case ID #: 288A-TP-51940

Title: UNSUB(S);  
WALT DISNEY WORLD COMPANY - VICTIM;  
INTRUSION - INFO SYSTEM;  
OO:TP

b6  
b7C  
b7E

SUBMISSION: X Initial

CASE OPENED: 09/26/2000

CASE CLOSED: Pending

COORDINATION: Legat  Legat

Victim

Company name: Walt Disney World Company  
Address/location: Lake Buena Vista, Florida

Purpose of System: FTP Server

Highest classification of information stored in system: Unclassified - Company Confidential /  
Patron Information.

288A-TP-51940-23

To: Counter Terrorism From: Tampa  
Re: 288A-TP-51940, Date 11/14/2000

**System Data:**

Hardware/configuration (CPU): Dell OptiPlex - Intel Pentium  
Operating System: LINUX 6.0 - Default install - no patches  
Software:

**Security Features:**

Security Software Installed [redacted]  
Logon Warning Banner: [redacted]

**INTRUSION INFORMATION**

Access for intrusion: X Internet connection - [redacted]  
If Internet: Internet address: [redacted] - Victim IP  
Network name: none Host name: [redacted]

**Method:**

Technique(s) used in intrusion [redacted]

b7E

**Path of intrusion:**

addresses: Unknown - although several external IP addresses were found in logs  
and slack space and there is evidence that logs have been modified which indicates that the  
remaining IPs are not from the original compromise of the computer.  
country:  
facility:

**Subject(s):** Unknown

**Impact:**

Compromise of classified information: [redacted]  
Estimated number of computers affected [redacted]  
Estimated dollar loss to date [redacted]

To: Counter Terrorism From: Tampa  
Re: 288A-TP-51940, Date 11/14/2000

**Category of Crime:**

**Impairment:**

- ☐ Attempted install- Malicious code
- ☐ Denial of service
- ☐ Destruction of information/software
- ☒ Modification of information/software

**Theft of Information:**

- ☐ Classified information compromised
- ☒ Unclassified information compromised
- ☐ Passwords obtained
- ☐ Computer processing time obtained
- ☐ Telephone services obtained
- ☐ Attempt to obtain Application software
- ☐ Operating software obtained

**Intrusion:**

- ☒ Unauthorized access
- ☐ Exceeding authorized access

---

**REMARKS**

[redacted] Walt Disney World Security, P.O. Box 10000, Lake Buena Vista, Florida, 32830, telephoned and reported that a computer system which contains patron personal information such as name, address, telephone number and photographs had been accessed by an unknown and unauthorized person or persons.

[redacted] stated that the victim server (computer) has been disconnected from the network and has not been modified. [redacted] stated that Disney IS personnel are awaiting instructions from the FBI.

In a subsequent interview, [redacted] [redacted] stated that the "Leave a Legacy" attraction within the EPCOT park, is supported by computers. [redacted] stated that several SILICON GRAPHICS INCORPORATED (SGI) computers, with the IRIX operating system (OS) and a PC with the LINUX operating system may have been accessed illegally. [redacted] explained that the LINUX computer was a "File Transfer Protocol" (FTP) server which Walt Disney World Company used to store "tif" files which are later transferred to KODAK COMPANY, and their subcontractors, in order to facilitate the making of plaques which are then returned to WALT DISNEY WORLD and placed on walls within the EPCOT park. [redacted] stated that EPCOT patrons pay WALT DISNEY WORLD for the service.

b6  
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[redacted] stated that there are four (4) directories on the LINUX FTP server which contained customer data. [redacted] explained that three (3) of the directories contain files which are encrypted utilizing triple Digital Encryption Standard (DES) and

To: Counter Terrorism From: Tampa  
Re: 288A-TP-51940, Date 11/14/2000

the fourth directory contained files which were saved in clear text. Subsequent investigation revealed that Pretty Good Privacy (PGP) was used to encrypt three of the four tif file directories.

[ ] stated that the clear text files contain images, names, addresses and phone numbers of EPCOT patrons. [ ] explained that the "tif" files normally contained three hundred (300) to four hundred (400) individual files and that a "cron job" was used to FTP the files to KODAK and other places.

[ ] stated that four entities were authorized to access the FTP server; KODAK, The Disney Internet Group (DIG), Feathering, a mail order company and the Disney Marketing Group.

[ ] stated that Wednesday afternoon the network slowed down and a large volume of network traffic was noted and that is when technicians grew concerned and contacted management.

b6  
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[ ] explained that their investigation revealed that a Firewall had been removed from the Internet connection several months earlier for an unknown reason and that the removal of the firewall left the FTP Server and associated network segment connected to the Internet unprotected.

[ ] stated that also connected to the affected segment of the network was a computer which contained executable computer code which is used to control rides within the parks at WALT DISNEY WORLD. [ ] state that, although remote, it is possible that the executable ride control files could have been accessed.

[ ] stated that his staff would provide additional technical details and cooperate fully.

Further investigation revealed that a [ ] was installed and, at a minimum, the following processes were trojanized:

b7E

[ ]  
and a additional files were installed in [ ] with subordinate directories of [ ] receptively. Also, a [ ] command was executed by victim personnel prior to the investigating Agent's arrival and the output was directed to a txt file. By comparison of start times and dates, the ps command output indicates, although possibly unreliable due to modifications, that the [ ] was restarted on September 12, 2000 at 23:06, the same date and approximate time stamps of

- 1 -

## FEDERAL BUREAU OF INVESTIGATION

Date of transcription 11/27/2000

## GRAND JURY MATERIAL - DISSEMINATE PURSUANT TO RULE 6(e)

Investigating Agent [redacted] received the  
attached three (3) pages via Federal Express from [redacted]  
[redacted]  
pursuant to a Grand Jury subpoena dated [redacted]

b3  
b6  
b7CInvestigation on 11/21/2000 at Tampa, FloridaFile # 288A-TP-51940-24 Date dictated 11/27/2000

by SA [redacted]

b6  
b7C

2000R02543

GJ NO. 00-1

SUBPOENA NO: 1

## United States District Court

MIDDLE

DISTRICT OF  
ORLANDO DIVISION

FLORIDA

TO:

SUBPOENA TO TESTIFY  
BEFORE GRAND JURYb3  
b6  
b7C

SUBPOENA FOR:

☒ PERSON☒ DOCUMENT(S) OR OBJECT(S)

YOU ARE HEREBY COMMANDED to appear and testify before the Grand Jury of the United States District Court at the place, date, and time specified below.

PLACE

COURTROOM

DATE AND TIME

YOU ARE ALSO COMMANDED to bring with you the following document(s) or object(s):\*

Please provide documents to:

Special Agent   
Federal Bureau of Investigation  
500 East Zack Street   
Tampa, FL 33602  
Fax   
Voice

☐ Please see additional information on reverse

This subpoena shall remain in effect until you are granted leave to depart by the court or by an officer acting on behalf of the court.

CLERK

DATE

SHERYL L. LOESCH

(BY) DEPUTY CLERK

October 27, 2000

b6  
b7C

This subpoena is issued on application  
of the United States of America

DONNA A. BUCELLA  
United States Attorney

NAME, ADDRESS AND PHONE NUMBER OF ASSISTANT U.S. ATTORNEY

AUSA  
80 North Hughey Avenue, Suite 201  
Orlando, Florida 32801 407/648-7500

\*If not applicable, enter "none"

288A-TP-51940-25

RETURN OF SERVICE (1)		
<b>RECEIVED BY SERVER</b>	DATE [REDACTED]	PLACE [REDACTED]
<b>SERVED</b>	DATE [REDACTED]	PLACE [REDACTED] VIA FACSIMILE
<b>SERVED ON (PRINT NAME)</b>	[REDACTED]	
<b>SERVED BY (PRINT NAME)</b>	[REDACTED] SPECIAL AGENT	
STATEMENT OF SERVICE FEES		
TRAVEL	SERVICES	TOTAL
DECLARATION OF SERVER (2)		
<p>I declare under penalty of perjury under the laws of the United States of America that the foregoing information contained in the Return of Service Fees is true and correct.</p> <p>Executed on [REDACTED] [REDACTED]</p> <p style="text-align: center;"><u>500 E. ZACK STREET, TAMPA, FL</u> Address of Server</p>		
ADDITIONAL INFORMATION		

(1) As to who may serve a subpoena and the manner of its service see Rule 17(d), Federal Rules of Criminal Procedure, or Rule 45(c), Federal Rules of Civil Procedure.

(2) "Fees and mileage need not be tendered to the witness upon service of a subpoena issued on behalf of the United States or an officer or agency thereof (Rule 45(c), Federal Rules of Civil Procedure; Rule 17(d), Federal Rules of Criminal Procedure) or on behalf of certain indigent parties and criminal defendants who are unable to pay such costs (28 USC 1825, Rule 17(b) Federal Rules of Criminal Procedure)".

- 1 -

## FEDERAL BUREAU OF INVESTIGATION

Date of transcription 01/22/2001

[redacted] Date of Birth [redacted] Social  
Security Account Number (SSAN) [redacted]  
[redacted] Information Services, Walt Disney World  
Company, Lake Buena Vista, Florida, was contacted telephonically at  
his place of employment by case Agent SA [redacted]

b6  
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[redacted] was advised that his company, WALT DISNEY WORLD  
COMPANY, is the victim of a computer crime and that the case Agent  
has evidence of such. [redacted] was further advised that as a victim it  
was the obligation of the case Agent to provide [redacted] and his  
company notification.

Case Agent advised [redacted] that logs on the victim computer  
had been modified and that a [redacted] was found.

Case Agent advised [redacted] that no additional details could  
be provided at this time and that the investigation was ongoing.

Investigation on 1/22/2001 at Tampa, Florida (telephonically)

File # 288A-TP-51940-26 Date dictated 1/22/2001

by SA [redacted]

b6  
b7C

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

Date: 02/02/2001

To: Tampa

From: Tampa

Contact: SA [REDACTED]

Approved By: [REDACTED]

Drafted By: [REDACTED]

Case ID #: 288A-TP-51940 ✓

Title: UNSUB(S):  
WALT DISNEY WORLD COMPANY - VICTIM;  
INTRUSION - INFO SYSTEM

Synopsis: Investigative accomplishments report regarding  
captioned matter.

Details: Interviews with captioned victims conducted.

b6  
b7C

b3

288A-TP-51940-29

To: Tampa From: Tampa  
Re: 288A-TP-51940, 02/02/2001

**Accomplishment Information:**

Number: 1  
Type: NIPCIP VICTIM CONTACTED/INTERVIEWED  
ITU: NIPCIP  
Claimed By:

SSN: [REDACTED]  
Name: [REDACTED]  
[REDACTED]

b6  
b7C  
b7E

Number: 1  
Type: NIPCIP COMPROMISED SITE IDENTIFIED AND NOTIFIED  
ITU: NIPCIP  
Claimed By:

SSN: [REDACTED]  
Name: [REDACTED]  
[REDACTED]

♦♦

Automated Serial Permanent Charge-Out  
FD-5a (1-5-94)

Date: 06/06/01 Time: 12:18

Case ID: 288A-TP-51940 Serial: 31

Description of Document:

Type : LETTER  
Date : 02/13/01  
To :  ESQ  
From : US ATTORNEY  
Topic: REQUEST RETURN OF SIGNED PLEA AGREEMENT

b6  
b7c


Reason for Permanent Charge-Out:

WRONG FILE NUMBER WRITTEN BY CASE AGENT

Transferred to:

Case ID: 288A-TP-51201 Serial: 77

Employee:

  
288A-TP-51940-31

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

Date: 03/14/2001

To: Tampa

From: Tampa

Contact: SA

Approved By:

Drafted By:

Case ID #: 288A-TP-51940 (Pending)

Title: UNSUB(S);  
WALT DISNEY WORLD COMPANY - VICTIM;  
INTRUSION - INFO SYSTEM

Synopsis: 2703(d) Court Order obtained and served regarding  
captioned matter.

Details: A Court Order pursuant to Title 18 U.S.C. Section  
2703(d) was obtained in the Middle district of Florida and served  
at

OTHER Sealed Per Court Order

b6  
b7C  
b7E

288A-TP-51940-34

To: Tampa From: Tampa  
Re: 288A-TP-51940, 03/14/2001

Accomplishment Information:

Number: 1  
Type: NIPCIP 2703(d) ORDER SERVED  
ITU: NIPCIP  
Claimed By:

SSN: [REDACTED]

Name: [REDACTED]  
[REDACTED]

♦♦

b6  
b7C  
b7E

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

Date: 03/15/2001

To: Tampa

From: Tampa

Contact: SA [REDACTED]

Approved By: [REDACTED]

Drafted By: [REDACTED]

Case ID #: 288A-TP-51940

Title: UNSUB(S);  
WALT DISNEY WORLD COMPANY - VICTIM;  
INTRUSION - INFO SYSTEM

Synopsis: 2703(d) Court Order obtained.

Details: A Court Order pursuant to Title 18 U.S.C. Section  
2703(d) was obtained in the Middle district of Florida and served  
at [REDACTED]

OTHER Sealed Per Court Order

2703(d) Court Order served statistic has been claimed in  
FD-542, 288A-TP-51940, Serial 34.

b6  
b7C  
b7E

288A-TP-51940-35

To: Tampa From: Tampa  
Re: 288A-TP-51940, 03/15/2001

**Accomplishment Information:**

Number: 1  
Type: NIPCIP 2703(d) ORDER OBTAINED  
ITU: NIPCIP  
Claimed By:

SSN:

Name:

b6  
b7C  
b7E

♦♦

FD-302 (Rev. 10-6-95)

-1-

FEDERAL BUREAU OF INVESTIGATION

Date of transcription 03/22/2001

[redacted]  
[redacted]  
[redacted] voluntarily provided the enclosed  
one (1) page letter. The letter is in response to a Court Order  
issued pursuant to Title 18 U.S.C. Section 2703(d). [redacted] states  
in his letter that [redacted]  
requested via the Court Order.

OTHER Sealed Per Court Order

The letter is provided to the file this day.

b6  
b7C

Investigation on 3/22/2001 at Tampa, Florida

File # 288A-TP-51940 -36 Date dictated 3/22/2001

by SA [redacted]

b6  
b7C

Automated Serial Permanent Charge-Out  
FD-5a (1-5-94)

Date: 09/05/01 Time: 08:23

Case ID: 288A-TP-51940 Serial: 37

Description of Document:

Type : INSERT  
Date : 04/18/01  
To : TAMPA  
From : TAMPA  
Topic:

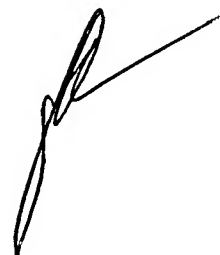
b6  
b7C  
b7E

Reason for Permanent Charge-Out:

AGENT REQUESTED TO DELETE AND SERIALIZE CORRECTED COPY.

Employee:

*See serial 38*



*288A-TP-51940-37*

288A-TP-51940  
RVH:rvh

1

On this date, April 18, 2001, Special Agent [redacted]  
[redacted] forwarded a draft of a request for assistance from the  
[redacted] pursuant to a Mutual Assistance  
Treaty to Assistant United States Attorney (AUSA) [redacted]  
[redacted] is to review the document and forwarded it, and any  
corrections, to the Department of Justice, Washington, D.C. for  
final approval and forwarding.

b6  
b7C  
b7E

288A-TP-51940-38

FD-302 (Rev. 10-6-95)

- 1 -

FEDERAL BUREAU OF INVESTIGATION

Date of transcription 04/09/2002

The investigating agent, in his capacity as a Computer  
Analysis Response Team (CART) Field Examiner (FE), was tasked with

b7E

[Redacted area]

Investigation on 10/12/2000 at Tampa, Florida

File # 288A-TP-51940 -40 Date dictated 4/9/2002

by SA [Redacted]

b6  
b7C

(Rev. 08-28-2000)

# FEDERAL BUREAU OF INVESTIGATION

**Precedence:** ROUTINE

**Date:** 12/10/2002

**To:** Tampa

**From:** Tampa

[redacted] Cyber Crimes  
**Contact:** SA [redacted]

b6  
b7C  
b7E

**Approved By:** [redacted]

**Drafted By:** [redacted]

**Case ID #:** 288A-TP-51940 (Pending)

**Title:** UNSUB(S);  
WALT DISNEY WORLD COMPANY - VICTIM;  
INTRUSION - INFO SYSTEM

**Synopsis:** EC to file documenting telephonic contact with AUSA  
[redacted] regarding a pending Mutual Legal Assistance Treaty  
(MLAT) request.

b6  
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b7E

**Details:** Per telephonic contact with AUSA [redacted] on  
December 10, 2002, the MLAT request regarding captioned matter  
remains pending with the [redacted]  
confirmed the matter remains pending via the Office of  
International Affairs (OIA), USDOJ, Washington, D.C.

♦♦

288A-TP-51940-41

- 1 -

FEDERAL BUREAU OF INVESTIGATION

Date of transcription 05/20/2003

Special Agent [redacted] received the attached three (3) page document from Assistant United States Attorney [redacted] on the afternoon of May 20, 2003. The document is a reply to a request for data via the Mutual Legal Assistance Treaty (MLAT) from [redacted]

b6  
b7C  
b7E

The reply from [redacted] is dated March 27, 2003 and the accompanying cover sheet is dated May 19, 2003.

Subject document is entered into the file this date.

Investigation on 5/20/2003 at Tampa, Florida

File # 288A-TP-51940-42

Date dictated N/A

by SA [redacted]

b6  
b7C



## U.S. Department of Justice

## Criminal Division

Washington, D.C. 20530

## TELEFAX transmittal sheet

DATE: May 19, 2003

TO:

[redacted]  
Assistant United States Attorney  
Middle District of Florida  
U.S. Attorney's Office  
Telefax: [redacted]

b6  
b7C  
b7E

FROM:

Mary Ellen Warlow  
Director  
OFFICE OF INTERNATIONAL AFFAIRS  
CRIMINAL DIVISION  
UNITED STATES DEPARTMENT OF JUSTICE

By:

Paralegal Specialist

For:

[redacted] Senior Trial Attorney

SUBJECT:

REFERENCE:

MESSAGE:

Please see the attached copy of a fax from [redacted]  
[redacted] regarding the execution of this request.

b6  
b7C

Number of pages:

3

Sent by: JMB

Telephone number:

Telefax number:

E-mail address:

5-20-2003  
3 pgs

# FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

Date: 05/20/2003

To: Cyber

Attn: CCIU

Room 5965, SSA [REDACTED]

From: Tampa [REDACTED]

Approved By: [REDACTED]

Drafted By [REDACTED]

Case ID #: 288A-TP-51940

Title: UNSUB(S);  
WALT DISNEY WORLD - VICTIM;  
INTRUSION - INFO SYSTEM;

SUBMISSION: Final

CASE OPENED: 09/29/2000

CASE CLOSED: 05/21/2003

COORDINATION: Lega [REDACTED] & [REDACTED] MLAT request which produced no evidence.

Victim

Company name: Walt Disney World Company

Address/location: Lake Buena Vista, Florida

Purpose of System: FTP server

Highest classification of information stored in system: Unclassified

## System Data:

Hardware/configuration (CPU): Intel

Operating System: Red Hat 6.0

Software:

## Security Features:

Security Software Installed: [REDACTED]

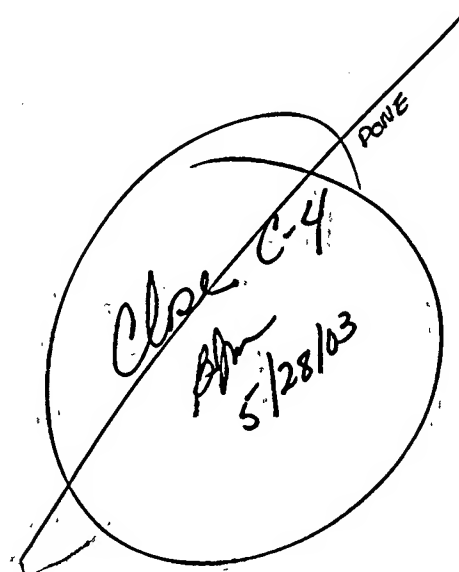
Logon Warning Banner: [REDACTED]

## INTRUSION INFORMATION

Access for intrusion: X Internet (TCP/IP)

b6  
b7C

b7E



288A-TP-51940-43

To: Cyber From: Tampa  
Re: 288A-TP-51940, Date 05/20/2003

Method: Technique(s) used in intrusion: believed to be [REDACTED]

b7E

Subject 1: UNSUB(S);

Impact:

Compromise of classified information: [REDACTED]

Estimated number of computers affected [REDACTED]

Dollar loss to date: [REDACTED]

To: Cyber From: Tampa  
Re: 288A-TP-51940, Date 05/20/2003

**Category of Crime:**

**Impairment:**

- ☐ Attempted install- Malicious code
- ☐ Denial of service
- ☐ Destruction of information/software
- ☐ Modification of information/software

**Theft of Information:**

- ☐ Classified information compromised
- ☒ Unclassified information compromised
- ☐ Passwords obtained
- ☐ Computer processing time obtained
- ☐ Telephone services obtained
- ☐ Attempt to obtain Application software

**Intrusion:**

- ☒ Unauthorized access

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**REMARKS**

Per MLAT response received from the [redacted]  
dated March 23, 2003 and received by the U.S. Attorney's Office,  
Middle District of Florida, on May 19, 2003. no information was  
available regarding subject IP address [redacted]

b7E

No further logical leads to pursue.

Writer recommends captioned matter be closed this  
date.

♦♦